

## **Torque Converter Warranty Policy:**

Sun Coast Converters, Inc (SCCI) torque converters are warranted to be free from defects in material and workmanship to the original purchaser/end user. SCCI reserves the right to amend this warranty at any time. SCCI's liability under this warranty is limited to repair or replacement, at its option, subject to the provisions set forth herein of any parts, which upon examination by SCCI, are found to be defective. SCCI reserves the right to determine the course of action regarding repair and/or replacement of all warrantable products and/or services. Any part submitted for warranty consideration must be returned to SCCI, accompanied with a copy of proof of purchase (invoice), a description of the concern/complaint, and service history records. All warrantied parts that have been replaced become the sole property of SCCI.

This warranty shall not cover products used for competitive use (i.e. sled pulling or drag racing).

Guardian Diesel Torque Converters – 2 Year Unlimited Mile Warranty

CAT 1 Diesel Torque Converters – 3 Year Unlimited Mile Warranty

All other Diesel Torque Converters – 3 Year Unlimited Mile Warranty

During the 24 months of the warranty, SCCI will cover parts cost only for the warranty period. Any labor and shipping cost will be the responsibility of the customer.

Any labor cost incurred, including shipping charges, will be the responsibility of the customer. SCCI will not pay for any fluid, filters, or miscellaneous shop charges.

## What is NOT covered under warranty?

This warranty shall not apply to any product that has been tampered with, improperly installed, damaged as a result of accident or neglect, improperly repaired or altered by the customer or his agent/tech or abused resulting in broken or fractured shafts and or hard parts. This warranty shall not apply to damage caused by low fluid conditions, any competitive use (i.e. sled pulling or drag racing), or any commercial applications which tow weights in excess of manufacturer's GCVWR.

SCCI will not be liable for towing charges, rental car/truck, travel/lodging expenses or any other claims for special, indirect, or consequential damages that may arise under the provisions of this warranty.



## Warranty & Registration Form – 800-868-0053 info@suncoastconverters.com

## **Warranty Registry Form:**

SC Invoice #:
Part #:
Date of Purchase:
Purchaser (Dealer):
Customer Name:
Year/Make:
Phone #:
Address:
City:
State:
Zip Code:
Phone #:
Installer Name:
Cooler Flow Rating:
Line Pressure:
CVI's:
Strategy Code (6R140 ONLY):

If this form is not completed in full and returned to Suncoast within 30 days, then your Suncoast unit will have no warranty.

Mail: 631 Anchors Street NW Fort Walton Beach, FL 32548

E-Mail: info@suncoastconverters.com