



Suncoast Converters, Inc.  
Attention Warranty  
631 Anchors Street NW  
Fort Walton Beach, FL 32548  
800-868-0053 • info@suncoastconverters.com

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## **Suncoast Converters, Inc. Limited Warranty Policy - Transmissions**

**Effective Date:** January 1, 2026

This Limited Warranty ("Warranty") applies to Suncoast Converters, Inc. ("SCCI") assemblies with torque converters sold to the original purchaser/end user. SCCI warrants that covered products will be free from defects in materials and workmanship, subject to the terms below. SCCI may amend this Warranty at any time. SCCI's liability is limited to repair or replacement, at SCCI's option, of parts that, upon inspection, are determined to be defective. SCCI retains sole discretion to determine the course of action for repair and/or replacement.

### **Purpose & Scope:**

This Warranty sets out the coverage terms, limitations, and responsibilities for SCCI transmission assemblies, torque converters, valve bodies, and related components sold to the original purchaser/end user.

### **Gas vs. Diesel Coverage:**

Unless otherwise noted, this policy applies to diesel transmission assemblies. Gasoline transmission warranties may be published separately or follow the same coverage schedule where applicable.

### **1) Ranger/Guardian Series — 2 Years / Unlimited Miles (Parts Only)**

- Coverage: SCCI covers the cost of replacement parts found defective for twenty-four (24) months from the original invoice date. Labor and shipping are the customer's responsibility.
- Third-party electrical components: 90 days from the original invoice date.
- Claim materials: Return the part to SCCI with proof of purchase (invoice), a description of the concern, and service history records. Replaced parts become the sole property of SCCI.

### **2) Tow/Street Series — 2 Years / Unlimited Miles (First Year Shipping)**

Applicable transmissions (with torque converter):

- Dodge 47/48 CAT 1-4
- Dodge 68RFE CAT 1-3
- Ford E4OD CAT 1-4
- Ford 4R100 CAT 1-4
- Ford 5R110 CAT 1-3
- Ford 6R140 CAT 1-3
- GM/Chevrolet CAT 1-3



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Coverage terms:

- First 12 months: SCCI will arrange shipping. Labor is the responsibility of the customer. Shipping coverage during the first 12 months applies only to the lower 48 contiguous United States. Labor claims must be submitted within 45 days of repair completion.
- Months 13–24: Parts only. Labor and shipping are the customer's responsibility.
- Exclusions within this section: This Warranty does not cover fluid, filters, shop supplies, or miscellaneous shop charges.
- Third-party electrical components: 90 days from the original invoice date.
- Claim materials: Return the part to SCCI with proof of purchase (invoice), a description of the concern, and service history records. Replaced parts become the sole property of SCCI.

### **3) Competition/Performance Series — 90 day / Unlimited Miles (Parts Only)**

Applicable transmissions (with torque converter):

- Dodge 47/48 CAT 5 and up
- Dodge 68RFE CAT 4 and up
- Ford E4OD CAT 5 and up
- Ford 4R100 CAT 5 and up
- Ford 5R110 CAT 4 and up
- Ford 6R140 CAT 4 and up
- GM/Chevrolet CAT 4 and up

Coverage terms:

- Coverage period: SCCI covers the cost of replacement parts found defective for 90 days from the original invoice date. Labor and shipping are the customer's responsibility.
- Exclusions within this section: This Warranty does not cover fluid, filters, shop supplies, or miscellaneous shop charges.
- Third-party electrical components: 90 days from the original invoice date.
- Claim materials: Return the part to SCCI with proof of purchase (invoice), a description of the concern, and service history records. Replaced parts become the sole property of SCCI.

#### **Competition vs. Premium Street Use:**

Products classified as Competition or Performance Series (CAT 4–5) that are purchased and installed in non-competitive, street-driven vehicles may be eligible for Tow/Street warranty terms, provided the vehicle is not used in any competitive event or performance testing. Eligibility is determined solely by SCCI upon review of service documentation.



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#### **4) Labor Reimbursement Policy**

##### **Labor Reimbursement:**

Under rare circumstances and on a case-by-case basis, SCCI may, at its sole discretion, reimburse labor costs associated with the removal and reinstallation of a product during the first year of warranty coverage. Labor reimbursement, if approved, shall not exceed a maximum amount of \$750. All labor reimbursement requests must receive prior written authorization from SCCI and must be submitted within 45 days of the completed repair with itemized labor documentation.

##### **Disclaimer:**

No labor reimbursement will be considered beyond the first year of warranty coverage or without prior written authorization from SCCI. Labor reimbursement is not available for competition or performance-series products, and does not include costs for fluids, filters, shop supplies, environmental fees, or shipping.

#### **5) What This Warranty Does Not Cover (Exclusions)**

This Warranty is non-transferable and does not apply to any product that has been: tampered with; improperly installed; damaged due to accident, abuse, neglect, contamination, or low-fluid conditions; improperly repaired or altered by the customer or any third party; used in competitive events (e.g., sled pulling, drag racing); or used in commercial applications that tow in excess of the manufacturer's Gross Combined Vehicle Weight Rating (GCVWR).

- Broken, sheared, or fractured shafts, cases, or other hard parts—and any damage that results from such failures—are not covered.
- Failure to hot-flush lines and cooler prior to installation of the replacement unit voids coverage.
- Use of any torque converter not manufactured by SCCI with an SCCI unit voids coverage.
- Fluids, filters, shop supplies, and miscellaneous shop charges are not covered.
- Towing, rental vehicle, travel/lodging, loss of use, loss of time, or any special, indirect, incidental, or consequential damages are not covered.

#### **6) Warranty Claim Process**

- 1) Contact SCCI to obtain an RMA and troubleshooting assistance prior to removal/return.
- 2) Provide documentation: proof of purchase (invoice), description of concern/complaint, and service history records.
- 3) Return the part(s) to SCCI. Shipping responsibilities apply per the coverage terms above.
- 4) SCCI will inspect and, at its option, repair or replace covered parts. Replaced parts become SCCI property.
- 5) Decisions made by SCCI upon inspection are final.



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## **7) Additional Terms**

- SCCI reserves the right to amend this Warranty at any time.
- This Warranty provides specific coverage as described; no other warranties, express or implied (including merchantability or fitness for a particular purpose), are made.
- SCCI's total liability is limited to the repair or replacement of defective parts as provided herein.

## **8) Warranty Registration Requirement**

To activate coverage, the Warranty Registry Form must be completed in full and returned to Suncoast within forty-five (45) days of purchase. Failure to register will result in no warranty coverage.

Installer and Customer Responsibilities:

To maintain warranty coverage, customers and installers must hot-flush transmission coolers and lines, verify proper cooler flow and line pressure, and ensure all tuning and wiring are within factory-safe parameters. Failure to document or perform these checks may void warranty coverage.

## **Contact**

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## Warranty Registration Form:

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Customer name: \_\_\_\_\_

Date of purchase: \_\_\_\_\_

Where product purchased: Suncoast direct or Dealer (which dealer): \_\_\_\_\_

Suncoast invoice number: \_\_\_\_\_

Part number: \_\_\_\_\_

Year/Make/Model: \_\_\_\_\_

Customer address: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_

Zip code: \_\_\_\_\_

Phone number: \_\_\_\_\_

Installer name: \_\_\_\_\_

Installer address: \_\_\_\_\_

Cooler flow rating: \_\_\_\_\_

Line pressure: \_\_\_\_\_

CVI's: \_\_\_\_\_

Strategy code: \_\_\_\_\_

Registration must be received within 45 days of purchase.

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