



Suncoast Converters, Inc.
Attention Warranty
631 Anchors Street NW
Fort Walton Beach, FL 32548
800-868-0053 • info@suncoastconverters.com

Suncoast Converters, Inc. Limited Warranty Policy – Valve Bodies

Effective Date: January 1, 2026

This Limited Warranty ("Warranty") applies to Suncoast Converters, Inc. ("SCCI") valve bodies sold to the original purchaser/end user. SCCI warrants that covered products will be free from defects in materials and workmanship, subject to the terms below. The warranty is non-transferable and applies only to SCCI valve bodies used as intended. SCCI may amend this Warranty at any time. SCCI's liability is limited to repair or replacement, at SCCI's option, of parts that, upon inspection, are determined to be defective. SCCI retains sole discretion to determine the course of action for repair and/or replacement.

1) Coverage Period

SCCI provides an unlimited-mileage warranty on valve bodies for 1 years from the date of original purchase (subject to qualification of coverage, as described below). Electronic components (solenoids, sensors, etc.) that are integrally installed in the valve body are typically warranted for 90 days from invoice date.

2) Who Is Covered

The original retail purchaser (or their designated installer) of a new SCCI valve body through an authorized SCCI dealer is covered. Proof of purchase (invoice) is required for any claim.

3) What Is Covered

Defects in Materials/Workmanship:

During the warranty period, SCCI will cover parts only for any valve body found defective in manufacturing or materials. We will repair or replace (at our discretion) the defective valve body or its failed components

Repair vs. Replacement:

If a valve body fails under normal use, SCCI will, at its option, either repair the defective unit or ship a factory-rebuilt replacement (All replaced parts become the sole property of SCCI). This limitation is consistent with our transmission warranties, which likewise limit liability to repair or replacement.

Shipping Costs (Parts Return):

Return shipping (to SCCI) for defective valve bodies, are the customer's responsibility.



Suncoast Converters, Inc.
Attention Warranty
631 Anchors Street NW
Fort Walton Beach, FL 32548
800-868-0053 • info@suncoastconverters.com

4) What Is Not Covered

Labor and Installation:

Installation, removal, or diagnostic labor costs are not covered. The warranty covers only the cost of valve body parts; all labor is at the customer's expense.

Fluids and Consumables:

Any fluids (transmission oil, filter, etc.), cleaning supplies, gaskets, or shop consumables used during installation or repair are not covered. Examples of specifically excluded items include: towing charges, rental vehicles, travel or lodging, and "any fluid, filter, shop supplies, and miscellaneous shop charges". (See Exclusions – Effects below.)

Misuse and Physical Damage:

This warranty does not cover failures caused by external factors or improper use. For example, coverage is void if the valve body was: tampered with, modified, or disassembled by anyone other than SCCI; improperly installed; subjected to accident or neglect; or used in competitive or abusive applications (e.g. racing, towing beyond the vehicle's rated capacity). Fluid starvation or contamination (e.g. low fluid level) also voids coverage. In short, any damage from misuse, lack of maintenance, or external causes (including electrical contamination or collision) is excluded.

Non-SCCI Parts and Tuning:

Use of a non-SCCI part (e.g. aftermarket torque converter) in combination with our valve body voids coverage. Similarly, unauthorized modifications (tuning, trans-brakes, nitrous, etc.) void warranty unless corresponding SCCI upgrades were installed.

Electronic Component Failures:

Any failure of after-market or third-party components (sensors, wiring, modules) is not covered by this policy. If the valve body's electronics (solenoids, pressure switches, etc.) fail, SCCI will cover only those components installed by SCCI, and only within the specified electronics warranty period (typically 90 days)



Suncoast Converters, Inc.
Attention Warranty
631 Anchors Street NW
Fort Walton Beach, FL 32548
800-868-0053 • info@suncoastconverters.com

5) Warranty Conditions

Proper Installation Required:

The valve body must be installed exactly per SCCI instructions (including hot-flushing coolers/lines and using the correct fluid). Any failure resulting from improper installation or neglect (e.g. unflushed cooler lines) is not covered

Non-Transferable:

The warranty applies only to the original end-user purchaser and is not transferable to a subsequent owner or vehicle. (This mirrors our transmission warranty: "All warranties are non-transferable and shall not apply... to any product that has been tampered with, improperly installed, [etc.]".)

Amendments:

SCCI reserves the right to change or update this warranty policy at any time.

6) Warranty Claim Process

- 1) Contact SCCI to obtain an RMA and troubleshooting assistance prior to removal/return.
- 2) Provide documentation: proof of purchase (invoice), description of concern/complaint, and service history records.
- 3) Return the part(s) to SCCI. Shipping responsibilities apply per the coverage terms above.
- 4) SCCI will inspect and, at its option, repair or replace covered parts. Replaced parts become SCCI property.
- 5) Decisions made by SCCI upon inspection are final.

7) Exclusions and Effects (Examples)

To illustrate, the following are not covered by the valve body warranty.

Accidents, Misuse, Contamination:

Damage from collisions, fluid leaks, water intrusion, dirt contamination, or use in applications beyond design limits.

Improper Maintenance:

Failures due to oil starvation, clogged filters, or unflushed coolers are excluded.

Tuning/Modifications:

Using unapproved tuning (e.g. increased boost, high stall converters not rated for towing) without SCCI-approved upgrades voids the warranty.



Suncoast Converters, Inc.
Attention Warranty
631 Anchors Street NW
Fort Walton Beach, FL 32548
800-868-0053 • info@suncoastconverters.com

Labor & Accessories:

Any labor to remove/install the valve body, charges for fluids or filters, or rental/transportation costs are explicitly excluded.

8) Additional Terms

- SCCI reserves the right to amend this Warranty at any time.
- This Warranty provides specific coverage as described; no other warranties, express or implied (including merchantability or fitness for a particular purpose), are made.
- SCCI's total liability is limited to the repair or replacement of defective parts as provided herein.

9) Warranty Registration Requirement

To activate coverage, the Warranty Registry Form must be completed in full and returned to Suncoast within forty-five (45) days of purchase. Failure to register will result in no warranty coverage.

Installer and Customer Responsibilities:

To maintain warranty coverage, customers and installers must hot-flush transmission coolers and lines, verify proper cooler flow and line pressure, and ensure all tuning and wiring are within factory-safe parameters. Failure to document or perform these checks may void warranty coverage.

Contact

Suncoast Converters, Inc. • 631 Anchors Street NW, Fort Walton Beach, FL 32548 • 800-868-0053 • info@suncoastconverters.com



Suncoast Converters, Inc.
Attention Warranty
631 Anchors Street NW
Fort Walton Beach, FL 32548
800-868-0053 • info@suncoastconverters.com

Warranty Registration Form:

To activate coverage, the Warranty Registry Form must be completed in full and returned to Suncoast within forty-five (45) days of purchase. Failure to register will result in no warranty coverage.

Customer name: _____

Date of purchase: _____

Where product purchased: Suncoast direct or Dealer (which dealer): _____

Suncoast invoice number: _____

Part number: _____

Year/Make/Model: _____

Customer address: _____

City: _____

State: _____

Zip code: _____

Phone number: _____

Installer name: _____

Installer address: _____

Cooler flow rating: _____

Line pressure: _____

CVI's: _____

Strategy code: _____

Registration must be received within 45 days of purchase.

Mail: 631 Anchors Street NW, Fort Walton Beach, FL 32548 • E-mail: info@suncoastconverters.com